



STATE OF CONNECTICUT
**Department of
Information Technology**



September 29, 2005

To whom it may concern:

I am pleased to provide this letter of reference for Tom Maloney.

Tom has provided valuable support to our Telecommunications Unit. He has shown an uncanny ability to "manage the backlog" in an effective, efficient and customer-focused manner. Tom has also demonstrated an ability to work independently with minimal instruction or supervision. He has regularly sought to implement continual incremental improvements in the work flow processes that he has been programming.

In addition to his professional demeanor and capable work skills, Tom has personally been a pleasure to work with, constantly exhibiting a positive attitude.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Dennis S. Main'.

Dennis S. Main
Fiscal Manager, Telecommunications Unit